

HarmonySite

➤ COST

- Cost for both public and members only site is a flat fee and is not dependent on number of members - the price breakdown is as follows:
 - \$250/year for members only + public website
 - Optional: \$50/yr extra for unlimited storage space - it comes with 1 gb of space (very few customers purchase this). You can max out if you have a lot of music storage, but there are ways to minimize that
 - Optional: \$40/yr nightly extra backup service at a second geographic location (very few customers use this currently)
 - Optional: \$30 – one-time fee for SSL security certificate (for website security to protect data like passwords, cards – it puts the “s” in https in the url) – highly recommended
 - Optional: for \$80/hr they can also set up the entire site for you (import all your stuff), but they don't really recommend it - better for folks to get hands on experience

➤ PROS

- Members only home page is extremely user-friendly - so much more intuitive and easier to find things on it. The same top menu is viewable whether public side or member side.
- Very user-friendly from the public side
- Very user friendly for admins and for those building the site
- Support is 24/7 via phone (they even have a US phone number that can be called), even though based in Australia, and by email, including weekends. It is very helpful while building the site to be able to contact support on a weekend and not have to wait until Monday to get a response. They also have Live chat (when on their support site) and numerous guides available, but do not do phone support.
- Members only side has: member database, music section for sheet music, optional tracking of downloads, learning tracks (able to play directly from the website), ability to create email lists and newsletters, direct emailing from the site (although the actual emails are not stored on the site as they use an external email service), riser placement boards, document storage, ability to bill members, sell event tickets , sell merchandise, show events, news, and it even has a way to store members sizes and measurements.
- Highly customizable.
- Support is very responsive and helpful. Also have online support pages. They will often make a change for you, but also give you detailed instructions on how to do it for future reference.

➤ CONS

- Home base for this company is Australia, so responses usually come late morning to us in the US. There is now a support person in England, so that has improved the response time.
- They don't have a separate app for playing learning tracks, like Groupanizer has with Playback Genius. However, tracks can be played directly from the website.
- There are only written instructions for building, no videos on YouTube, like Groupanizer.
- Some of the terminology used on the started website is based on terms used by men's barbershop choruses (e.g. uniform [costume]), presentation [showmanship] and some spellings and terms are Australian/British, such as holiday [vacation] or recognise [recognize]. Some of this a site admin can change, but it's simpler to ask them to do it for you while you are building the site. If you can't find where to change it, they are happy to do it and if it is something that you *could* do yourself, they'll give you the instructions on how to do it.

Live demo: <http://demo.harmonysite.com/> Pricing: <https://www.harmonysite.com/pricing/>

About: <https://www.harmonysite.com/what-is-harmonysite/>

Examples of live sites: Grand Rapids Chorus (grsa.net), Melodeers.org, Great Lake Sound Chorus (glschorus.org), Buffalo Gateway Chorus (buffalogatewaychorus.com), Region 1 (sai-region1.org), Region 5 (sairegion5.org).